

## **SUPERVISION - GETTING THE BALANCE RIGHT**

### **COURSE AIM**

To give your managers the confidence to get the balance right between the demands of their people and the needs of the organisation.

### **RATIONALE**

For any boss, there's a balance to be struck between being heavy-handed and being seen as a soft touch. It's important for you to show first line managers that you understand this and can help them to get it right.

### **LEARNING OBJECTIVES**

At the end of Supervision - Getting the Balance Right your managers and supervisors should be better equipped to understand:-

- How to perform their role as a link between your team and your organisation
- How to balance their leadership style between over and under-controlling

This one-day course provides the kind of illustrations your people will relate to. It will help them think through how they can improve their leadership skills, balancing the demands of their people with the needs of their organisation.

### **FOLLOW UP**

This versatile seminar can be followed up in-house via manager-led team briefings (in order that managers can develop their coaching role) or self-study (make available for individual supervisors to take home)

### **DELEGATES**

The course is aimed primarily at those who have supervisory responsibility for subordinates. It builds on the skills already developed in such a way that both new and more experienced managers can benefit.

### **AWARD**

On completion of each module a Certificate of Completion will be awarded to the successful delegates.